# **INSTITUTE OF BUSINESS MANAGEMENT**

## (Affiliated to Jadavpur University & Approved by AICTE) THE NATIONAL COUNCIL OF EDUCATION, BENGAL

#### **Jadavpur University Campus**

188, Raja S. C. Mallick Road, P.O.: Jadavpur University, Kolkata - 700 032 Phone: (91) (033) 2414 6219 / 2414 6224 / 2414 6810. Fax: (033) 2414 6357

E-mail: mba.ibm.ju@gmail.com, adm.ibm.ju@gmail.com

Website: www.ibmnce.in

### GRIEVANCE REDRESSAL COMMITTEE OF IBM FOR THE YEAR 2023-24

Establishment of Online Grievance Redressal Mechanism

A dedicated email id (grievanceredressal@ibmnce.in) is there in the home page of the website of the institute which is accessible by anyone at the Institute for online intimation of grievance to the concerned committee about his / her grievances.

- Establishment of Grievance Redressal Committee in the Institution and appointment of OMBUDSMAN by the University.
- Ombudsmen: Ombudsman of Jadavpur University (Ex-Officio)
- Prof.(Dr). Saibal Kumar Mukhopadhyay
- Dr. Manidipa Chatterjee, Associate Professor, IBM
- Prof. Barnini Chakraborty, faculty member, IBM
- Prof. Ashish Dutta, faculty member IBM
- Prof. Tanusree Das, Assistant Professor, IBM
- Prof. Sirsha Biswas, Assistant Professor, IBM
- Prof. Mouli Chowdhury, Assistant Professor, IBM
- Prof. Shreyansh Shah, Assistant Professor, IBM
- Ms. Anusha Patra (student representative), IBM

Prof. (Dr.) Saibal Kumar Mukhopadhyay

Director

**Institute of Business Management** 

Director.

Institute of Business Management